

Press Release

nimbus compliance is now available on Genesys AppFoundry

Australian technology solution provider, nimbus, combines with Genesys Cloud to give customers confidence in navigating workforce compliance.

Melbourne, Victoria, Australia, 12 June 2025 – nimbus, technology solutions provider today announced its nimbus compliance solution is now available on the <u>Genesys AppFoundry</u>®, a marketplace of solutions offering a curated selection of applications and integrations that elevate customer and employee experiences.

In an era of complex employment regulation, nimbus makes it easy for Genesys customers to manage compliance with regulatory requirements – including Fair Work. Businesses often struggle to navigate the complexities of award interpretation, compliance monitoring and payroll accuracy. The nimbus compliance solution simplifies this process by automating compliance checks, flagging potential breaches, and ensuring accurate adherence to Australian awards, labour laws and industry standards. The solution does this by assessing employee schedule data against pre-configured Australian award conditions to interpret expected pay outcomes, ensuring wage compliance.

nimbus compliance seamlessly integrates with existing workforce management systems - including Workforce Engagement Management (WEM) from Genesys - and over 30 Australian payroll providers of Interpreted Time Formats.

"We are proud to bring nimbus to the Genesys AppFoundry, giving Genesys customers access to our compliance solution and empowering them to navigate complex regulatory requirements with confidence," said Harrison Custance, Executive Director at nimbus. "As technology innovators, nimbus is committed to delivering empowering solutions that address the challenges faced by today's businesses, and we're confident this collaboration will bring significant value to the Genesys community."

The collaboration reflects the growing importance of compliance and the increasing pressure on businesses to meet regulatory requirements. Today, compliance is a critical obligation that can shape a company's reputation and financial future, and businesses need to adopt a proactive approach to minimise wage compliance risk.

nimbus' application is now available with Genesys Cloud™, the Al-powered experience orchestration platform. With Genesys Cloud, organisations can coordinate every interaction and touchpoint through a full suite of omnichannel options, built in employee experience, native and turnkey Al, and end-to-end journey optimisation. As the trusted platform born in the cloud, Genesys Cloud accelerates growth for organisations by enabling them to differentiate with the right customer at the right time.

To learn more about the specific features and benefits of nimbus compliance visit our AppFoundry listing.

About nimbus

nimbus is driven by a bold vision: to empower organisations with sophisticated compliance, workforce management, and business continuity technology that transforms the way they work for the better. We are proud to partner with clients across Local, State, and Federal Government, many of Australia's Emergency Service organisations, some of the top ASX organisations, and multinational enterprises—delivering innovative solutions that enhance efficiency, collaboration, and operational performance.

Our core values of innovation, advancement, connection, and excellence fuel our work to support customers and speed up the transition to success.

With a deep commitment to excellence, we provide technology and services that not only meet today's challenges but also anticipate the needs of tomorrow. Our solutions drive real impact, helping organisations streamline operations, improve decision-making, and create safer, more connected, and more resilient workplaces.

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